# **Access Statement for Braemar Guest House Buxton**

Braemar Guest House is committed to ensuring a consistently high level of service and accommodation to all prospective guests with mild disability issues.

Due to the build configuration of Braemar we do lack the specialized facilities for guests with more severe mobility limitations.

We would welcome any enquiry from guests with disability problems to contact us so that we could discuss their needs more comprehensively, and would endeavour to make any suitable efforts within our capability to meet these satisfactorily if at all possible.

All our sleeping accommodation is on the first floor. The staircase is a 16 tread structure with an average to slightly steep incline, but can be managed steadily.

We do not have a lift in the building.

The path to the house through the front garden has a slight gradient, followed by 2 steps up to the Porch, and then 1 step up to the Hall area.

#### Pre Arrival.

The main Bus service from all directions is in the Market Place, about a 5 minute walk away.

Buxton main Train Station is approx a 15 minute walk away. (A Taxi Rank is very nearby.)

There is a local Taxi service that has Accessible Taxis if required. We can make a booking for you.

You can contact us by phone or e-mail. Call at the premises. Enquiries can be made on-line.

We have our own comprehensive Web-Site.

# **Arrival and Car Parking.**

Our Car Park has no marked Parking Bays. The road outside the house is totally unrestricted for parking purposes. (Quiet road), and we can accommodate 4 cars on this road directly outside the property with ease.

We can assist Guests with luggage.

Most of Buxton's historic attractions and amenities are within easy walking distance of the Guest House.

We are just South of the renowned Pavilion Gardens, Opera House and the Crescent areas.

# Main entrance and reception.

There are 2 steps up to the Front Door. The door itself measures approx 230cm high x 90cm wide. The Porch area has no handrail. The Payphone is located in the Porch.

There is an emergency bell push in the Porch to summon assistance if required.

The Hallway and Reception area, also the stairs are carpeted throughout. There are 2 hand grab rails that run the length of the stairs either side.

## Public areas. General (internal).

The corridor to the Dining Room (Ground Floor) is approx 95cm wide. Corridor colour contrast is light and well lit.

The flooring on all corridors is fully carpeted.

The stair covering is short pile carpeting and each tread measures 100cm wide 27cm deep and 19cm high.

#### Public areas. WC.

All Bedrooms are en-suite except for one which has its own private facilities.

### **Dining Room.** (Ground floor no steps).

Breakfast is served in the Dining Room between Sam and 9am, unless alternative arrangements have been made.

The doors are approx 230cm high x 85cm wide.

Furniture is flexible and can be moved on request. Tables have an underspace of approx 70cm by 110cm x 130cm table top measurements.

There are chairs with arms and without that can be moved to accommodate.

To facilitate the smooth running of serving Breakfasts etc, food and hot drink orders are taken from our menu the previous evening after check-in etc.

We cater for all diets. (Some might require 24 hours notice. Please enquire).

Our Breakfast Menu can be described verbally if required.

Our Dining Room is well heated, colour contrast is light and well lit.

#### First floor Bedrooms.

All Bedrooms are generously sized with adequate free floor space. Included are Tea/Coffee making facilities with cordless kettles. Remote control hotel TV mode Television sets with ceefax/teletex etc. Hairdriers, etc. Multiple sockets, skirting board mounted. Mobile phone coverage is adequate for most networks.

All Bedrooms are fully carpeted with light colour contrast walls, ceilings and fittings. All are well lit

# **En-Suite Bathrooms.**

All are adequate size, containing Shower, Hand Basin and Toilet.(Some rooms also have an additional hand basin for guest convenience etc.)

All have supplied towels and range of toiletries etc.

The floors are hygienic non-slip cushion surfaces with pedestal and shower mats.

All Bathrooms are well lit with light colour contrast to walls ceilings and floorings and fittings.

## **Grounds and Gardens.**

The Guest House is surrounded by gardens.

The back gardens are for private use.

The front gardens are usually accessible to Guests.

The Pavilion Gardens including Broad Walk is only a short distance away.

## **Additional information**.

The Fire Alarm system is audible only and emergency information can be communicated verbally if required.

A list of local Taxis is available.

A list of local Restaurants is available.

Our Fridge has space for any small medicine containers that have to be kept cool. (Not 24hours).

We are a NO SMOKING establishment. Smoking is only permitted in the front garden if at all. A small bin is supplied.

Guests with an allergy to nuts should be aware that our cereals and mueslis contain nuts of various kinds.

Guests with hearing difficulties should be aware that our televisions etc. have volume limitation activated to lower decibel levels, however visually the televisions have wide screens for improved ease of viewing for Guests with slight visual impairment.

Unfortunately we are not in a position to take Pets at this present time.

# **Contact information.**

#### Address

10, Compton Road. Buxton. Derbyshire. SK179DN.

#### Telephone.

01298-78050.

**E-Mail** buxtonbraemar@supanet.com

Website. www.peakdistrictinformation.com/buxton/braemar

#### **Hours of Operation.**

Closed Christmas. Hours flexible to suit Business.

The Guesthouse is our home, so is occupied 24 hours.

#### Main telephone line answered

8 am to 11 pm. (Check-in time 4.00pm – 11.00pm only).

#### Local public transport number.

Traveline 0871-2002233.

#### Local accessible taxi number.

01298-72123.

#### **Future plans.**

We are always in the process developing and upgrading our facilities and services at Braemar with a view to enhancing the quality and comfort we can offer to our Guests to make their stay a more memorable and pleasant experience.

We welcome your feedback (both good or indifferent) to enable us to move forward positively in this endeavour.

If you have any comments please Phone or E-Mail us. Many Thanks.